



Notice of meeting of

Effective Organisation Overview & Scrutiny Committee

- To:** Councillors Healey (Chair), Horton (Vice-Chair),
D'Agorne, Firth, Hoban, Gunnell, Jamieson-Ball and
Hyman
- Date:** Tuesday, 11 January 2011
- Time:** 5.00 pm
- Venue:** The Guildhall, York.

AGENDA

1. Declarations of Interest

At this point Members are asked to declare any personal or prejudicial interests they may have in the business on this agenda.

2. Minutes (Pages 3 - 8)

To approve and sign the minutes of the meeting held on 23 November 2010.

3. Public Participation

At this point in the meeting, members of the public who have registered their wish to speak regarding an item on the agenda or an issue within the Committee's remit can do so. The deadline for registering is Monday 11 January 2011 at 5pm.

4. Attendance of Scrutiny Management Committee Chair.

The Chair of SMC to attend the meeting to learn about the Scrutiny Committees views on the effectiveness of scrutiny generally in York and specifically on the success of ongoing changes and improvements to current scrutiny practices. This will help inform SMC in its efforts to improve the experience of scrutiny at work in York.

5. Fairness and Inclusion Update (Pages 9 - 26)

This report provides an update on progress with fairness and inclusion matters in the council.

6. Monitoring the Corporate Workforce Plan (Pages 27 - 34)
2010-12

This report provides Members with feedback on progress made against actions in the Workforce Plan 2010-12 during its first six months (May – Oct 2010) and it outlines how the Plan and action plan will be refreshed to take account of the substantial changes in government spending and policy and be aligned with the refreshed corporate plan and 2011/12 budget.

7. 2011-12 Budget Update II - Grant Funding (Pages 35 - 38)

This report was considered by the Executive at their meeting on 14 December 2010. The report provides an update on the 2011-12 budget process.

8. Draft Final Report from Review of (Pages 39 - 116)
Customer Services

This report will present the draft final report of the Customer Complaints scrutiny review.

9. Workplan (Pages 117 - 118)

Members are asked to consider the workplan for the Committee for the 2010-11 Civic Year.

10. Urgent Business

Any other business which the Chair considers urgent under the Local Government Act 1972

Democracy Officer

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For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting whose contact details are given above.

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports